

TERMS & CONDITIONS

Vanity Queen website offers on-line advertising and marketing solutions bringing new connections and opportunities. If you continue to browse and use this website, you are agreeing to comply with and be bound by the following Terms & Conditions of use, which together with our Privacy Policy govern VQ Health & Beauty Ltd (Vanity Queen is a trading name for VQ Health & Beauty Ltd) relationship with you in relation to this website. If you disagree with any part of these Terms and Conditions, please do not use our website. The term 'VQ Health & Beauty Ltd' or 'us' or 'we' refers to the owner of the website whose registered office is 31A High Street, Chesham, Bucks, HP5 1BW.

You may contact us using the following e-mail addresses: enquiries@vanityqueen.co.uk banners@vanityqueen.co.uk spotlight@vanityqueen.co.uk

Our company registration number is 07986908 and is registered in England and Wales. The term 'you' refers to the user or viewer of our website. The use of this website is subject to the following terms of use:-

The content of the pages of this website is for your general information and use only. It is subject to change without notice.

Neither we nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials found or offered on this website for any particular purpose. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.

Your use of any information or materials on this website is entirely at your own risk, for which we shall not be liable. It shall be your own responsibility to ensure that any products, services or information available through this website meet your specific requirements.

This website contains material which is owned by or licensed to us. This material includes, but is not limited to, the design, layout, look, appearance and graphics. Reproduction is prohibited other than in accordance with the copyright notice, which forms part of these terms and conditions.

Managing your Account – Information you enter into our website

A registered business must keep information up to date and include products, services, changes to business premises or any other information. All listings must be from the Health & Beauty industry. We reserve the right to temporarily suspend or delete any advertisements that we deem as inappropriate. We are not obliged to use material submitted by you and we may remove this from the website at our sole discretion.

VQ Health & Beauty Ltd is not responsible for the accuracy of the information provided on our Site. You are responsible for everything using your account page. If you think that someone else may have access to, or be using, your password or account, you must tell us as soon as possible by e-mailing enquiries@vanityqueen.co.uk.

You must not:

impersonate or try to impersonate another person, disclose your password to anyone else, allow anyone else use your account, use anyone else's account, provide information that is false, misleading, defamatory, discriminatory, threatening, offensive, abusive, likely to cause someone anxiety or distress, encourages violence or racial or religious hatred, blasphemous, pornographic, in breach of confidence, in breach of privacy; or

that infringes any intellectual property rights, such as copyright and trade marks. This means generally that you must own the rights in everything you submit or must obtain permission from the rights owner to submit the material; or

which is technically harmful (including, without limitation, computer viruses, logic bombs, Trojan horses, worms, harmful components, corrupted data or other malicious software or harmful data); or

which encourages or teaches conduct that is a criminal offence, gives rise to civil liability, or is otherwise unlawful.

Access to the site

We shall not be liable if for any reason the website is unavailable at any time or for any period. We make every effort to ensure the website is operational at all times and aim to resolve any technical issues in a timely manner, however, we cannot make any guarantees of the availability of the Site. The Site relies in part on software to work which sometimes has bugs. Whilst we monitor the Site and try to fix bugs promptly, we do not guarantee that the Site will be error free, available all the time and/or free from viruses.

Directory Submission Rules

Sites containing content that is not legal in all parts of the world, or is not legally viewed by children may not be accepted. Do not submit sites containing copyright destruction, violence, fraud, child pornography, racism, vulgarity, warez, adult or offensive material.

Please do not submit sites that are under construction or incomplete and ensure all check all links including social media work before paying for and pushing your advert live. Your site should not attempt to install any software on the user's computer.

Your listing must be Health or Beauty and your advert should include a good quality description in English only, without the use of CAPITALISATION of words. Please note the character limits and fields required in each box. Avoid the repeated and excessive use of exclamation marks!

Do not include your personal e-mail address, phone number or any personal data you do not want visible to the public (except on first registration part 1, where this is marked as confidential)

Purchasing a business Directory listing

Prices includes VAT and for editorial review. Payment is taken on-line using PayPal as our payment processor. It is safe, secure, reliable and lets us accept most credit and debit cards. Payment is taken from the card provided in one transaction with no subsequent or future payments, no auto-billing or no auto-renewal in place. A month before your advert is due to expire, you will receive a notification e-mail from us asking if you would like to purchase another listing subscription.

Refund and Cancellation Policy

100% refund if your site is not accepted. If your website and advert content is accepted, no refund will be given. We reserve the right to edit, move or remove any listing at our discretion.

Customer Subscription

The subscription is free and we will hold your personal data which will not be given to any third parties unless you tick the box in your account page giving your consent.

Club Discounts and Precise Deals

Any disputes arising from inaccurate pricing on Club Discounts and Precise Deals are at your own risk and VQ Health & Beauty Ltd will not be responsible for errors or misunderstandings regarding terms of the deal or customers claiming out of date offers. All booking terms and conditions are agreed between the advertiser and the customer. VQ Health & Beauty Ltd is not responsible for fine print relating to deals and customers should refer to the advertisers Terms & Conditions.

Liability

The material contained on the website is for information purposes only and does not constitute advice. You should carry out your own check in respect of any information on the website and use your own judgment before doing or not doing anything on the basis of what you see. We give no warranties of any kind in relation to the materials on the website.

We are not liable for:

any action you may take as a result of relying on any information/materials provided on the website or for any loss or damage suffered by you as a result of you taking such action; or any dealings you have with third parties (e.g. suppliers of goods or services or advertisers) that take place using or facilitated by the website; or any liability for losses which are not a foreseeable or likely consequence of (i) your use of the website, or (ii) a breach by us of these terms. We are not responsible if you cannot use the website properly or at all because of any event outside our control (e.g. the performance of your or our internet service provider, your browser or the internet.) Nothing in these terms affects any liability which we may have for death or personal injury arising from our negligence, fraud or any other liability which cannot be excluded or limited by law.

Intellectual Property & Permitted Use

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Trademarks

All trademarks reproduced in this website, which are not the property of, or licensed to the operator, are acknowledged on the website. Unauthorised use of this website may give rise to a claim for damages and/or be a criminal offence.

Applicable Law and Jurisdiction

These general terms are governed by English law. The English courts shall have exclusive jurisdiction over any claim brought by you arising from, or related to, use of the website and these Terms and Conditions. Your use of this website and any dispute arising out of such use of the website is subject to the laws of England, Northern Ireland, Scotland and Wales.

Validity of These General Terms

If any part or provision of these general terms is found to be unlawful or unenforceable, this shall not affect the validity of any other part or provision.

PRIVACY POLICY

This privacy policy sets out how VQ Health & Beauty Ltd uses and protects any information that you give VQ Health & Beauty Ltd when you use this website. VQ Health & Beauty Ltd is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement. VQ Health & Beauty Ltd may change this policy from time to time by updating this page. We will post the revised Privacy Policy here with an updated effective date. If we make significant changes to the Privacy Policy, we may also notify you by other means such as sending an email or posting a notice on our home page.

We may collect information such as name and contact information including email address, demographic information such as postcode, preferences and interests, other information relevant to customer surveys and/or offers. We require this information to understand your needs and provide you with a better service. We may contact you by the method selected in your account page. We may use the information to customise the website according to your interests.

Your Personal Information

VQ Health & Beauty Ltd will not pass your confidential information to any 3rd parties without your permission. The information you have provided to us will be protected and stored securely on our webserver. We take the security of your personal information very seriously and have appropriate physical, technical and administrative procedures in place to help protect your personal information from unauthorized access, use or disclosure as required by law in England.

Registering in the Directory and using our advertising methods means you agree to us putting certain information on our website for shared public use. Your non-public business information such as e-mail address and phone number will not be shown on Vanity Queen website.

All subscribers and registered business' can access their personal information via their password protected account. Subscribers and registered business' can suspend or remove their account at any time by contacting us at enquiries@vanityqueen.co.uk however no refunds will be given.

Subject to your consent, we may supply personal information about you to selected third parties so that they may contact you with information and offers which may be of interest to you. We reserve the right to disclose your personal information to comply with applicable laws and government or regulatory bodies' lawful requests for information.

We may transfer, sell or assign any of the information described in this policy to third parties as a result of a sale, merger, consolidation, change of control, transfer of assets or reorganisation of our business.

Third Party Contents and Links to other websites

Our website contains many links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement and terms and conditions applicable to the website in question. These links and resources are provided for your information only and you access them at your own risk. We are not liable or responsible for the content of third party sites or resources.